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- 086 608 0771
- membership@sizwehosmed.co.za
- ♥ 7 West Street,
  - Houghton Estate, Johannesburg,
  - 2198

#### ADDITIONAL DEPENDANTS APPLICATION FORM

# PLEASE PRINT IN CAPITAL LETTER. USE A BLACK PEN ONLY. PLEASE MARK APPROPRIATE CHOICE USING A CROSS (x) THIS FORM SHOULD BE COMPLETED IN RESPECT OF SUBSEQUENT ADDITIONS TO THE FAMILY UNIT

M	lembership Number																			
В	roker Code																			
DC	CUMENTS REQUIRE	D											Yes	No						
• [	ependant's copy of ID	)													Brokeph	(en Stann	Aon S	outh	Africa(P	ht I(vt
• N	lain member's copy of	f ID																outin	unica(i	ty/Lta
• B	irth certificate of child	l (where ID i	s not ava	ailable)											] Tel: 0860	100 4	404			
• 0	linic card for new bori	n baby (withi	n 30 day	ys of birt	h to avoi	d waiting p	eriod)								] Broker C	ode: 1	1006			
• [	ocumentary proof if d	lependant is	adopted	d/foster (	child/stud	dent/disabi	lity statu	ıs/adult	depend	dant					]					
• N	larriage certificate wh	en registerir	ig a spol	use (with	in 30 day	/s of marria	ge to av	oid wait	ing per	iod)					]					
• A	ffidavit when registeri	ing a commo	n law sp	ouse or	partner c	onfirming o	o-habita	ation (wl	here ap	plicable	2)									
• N	embership certificate	from previo	us medi	cal aid (v	vhere app	olicable)									]					
• P	roof of latest income	salary advan	ce / 3 m	onths ba	nk stater	nents									]					

#### PLEASE COMPLETE APPROPRIATELY ALL THE SECTIONS BELOW IN FULL

## SECTION A: MEMBER DETAILS

Title: Mr/Mrs/Miss				h	nitial	s					F	irst r	name	2																			
Surname																					Iden	tity r	10.										
Name of employer																				Em	oloye	r coc	le										
Email																																	
Tel. no. (h)										(w)													(Ce	ell)									
Residential address																																	
																													Post	tal co	ode		
Postal address																																	
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Race (please tick)	At	frica	n	Colo	ured		ndia	n/As	ian		Whi	te			Pre	ferre	d me	thod	of c	omn	nunica	ation	ı (ple	ase	tick)	E	mail	7	S	MS		 Post	

#### SECTION B: PARTICULARS OF DEPENDANTS

	C	Depen	dant 1				[	Depe	ndan	nt 2			De	epen	dant	3				D	eper	ndan	t4			De	pen	dan	t 5	
Name and Surname of dependant																														
ID number (compulsory)																														
Relationship to member (spouse, partner, daughter etc.)																														
Sex (M/F)																														-
Race (African, Coloured, Indian/ Asian, White)																														
Address, if different from member																														
Cell no.																														
Date of admission to Hosmed																														
Date of marriage where dependant is spo	use																													
Is or was the dependant previously regist	ered with a	a med	ical scl	neme	e?			Y	es	No	(	lf yes	, plea	ase co	ompl	ete t	he f	ollov	ving	):										
Name of previous medical aid(s) for past 2 years																														
Membership no.																														
Period of membership From					То											<				KIN					TE/S /ears i				RSH	Р
Give details of illnesses, treatments or co (If space is insufficient attach separate scl		r whic	h the	depe	endar	nt wa	s exc	lude	d fro	m benefit	s by	the a	above	e nam	ned n	nedio	cal ai	d sc	hem	e				 	 					

Kindly complete health questionnaire on reverse side hereof in full detail. PLEASE NOTE: Failure to complete or submit all information required will delay processing of membership of dependant. Failure to disclose medical information or the provision of incorrect information can result in the immediate cancellation of your membership.

	SECTION C: EMPLOYER DETAILS									
Com	pany									
Regi	n					Date of emp	oloyment			
Date	of addition effected by Employer									
NB: P	ease complete debit order form for unsubsidised dependants									
Emplo	yer Signature Name Designation			-	Company Stamp		Date			
	SECTION D: DEPENDAN	NT M	EDIC	AL HIST	TORY					
Doy	our dependants have, or ever had the following? If "yes" state full details below (complete all q	uestion	s). If in	sufficient s	pace please attach	schedule.				
1.	Any disorder of the heart e.g. rheumatic fever, heart murmur, coronary artery disease, chest pain, shortness of breath or palpitations?	No	Yes					Name		
2.	High blood pressure, chronic headache or disease of the blood vessels including cholesterol or circulatory disorder?	No	Yes							
3.	Any respiratory or lung trouble, e.g. asthma, bronchitis, persistent cough, tuberculosis?	No	Yes							
4.	Any disorder of the digestive system, gall bladder or liver, e.g. actual or suspected gastric or duodenal ulcer, recurrent indigestion or hiatus hernia?	No	Yes							
5.	Disease or disorder of the kidneys, bladder or reproductive organs, e.g. albumin in urine, stones, prostatitis or infertility?	No	Yes							
6.	Any nervous or mental complaint, e.g. epilepsy, black-outs, paralysis, anxiety state or depression, alcoholism or narcotism?	No	Yes							
7.	Ear, eye, nose or throat disorder, e.g. ear discharge, defective vision, tonsilitis and sinus problems?	No	Yes							
8.	Disorder or disease of muscles, bones, joints, limbs, spine, e.g. rheumatism, arthritis, gout, slipped disc or other back trouble?	No	Yes							
9.	Diabetes, acne or skin problems, sugar in urine, thyroid or other glandular or blood disorders?	No	Yes							
10.	Cancer, growth or tumour of any kind?	No	Yes							
11.	Any tropical disease, e.g. Bilharzia?	No	Yes							
12.	Any other illness, disorder, operation, disability or injuries from any accident?	No	Yes							
13a	Any disorder of the female organs (breasts, ovaries, uterus) or any abnormality of pregnancy or confinement, e.g. Caesarian section or miscarriage? If "Yes", state full details including dates.	No	Yes							
13b	Are you now pregnant? If "Yes", how many months? If "Yes" is this a multiple birth?	No	Yes							
14.	Any special dental treatment, e.g. crowns, bridges, orthodontic, etc?	No	Yes							
15.	Any illness or physical defect likely to necessitate medical or dental treatment, e.g. headaches, lumps, orthodontic work etc.?	No	Yes							
16.	Do you expect any medical or dental treatment within the next three months?	No	Yes							
17.	Do you or your dependants have a medical condition not disclosed?	No	Yes							
18.	Detail all medication used by applicant and dependants during the last 2 years, as well as all Pathology and Radiology tests.									
19.	Please state full name and contact details of usual medical practitioner									

## SECTION E: UNDERTAKING BY MAIN MEMBER

- •
- Please ensure relevant documentation is attached to the Update Form to avoid any delay in processing. I declare that the information given is true and correct and I am aware that any false statement will render my membership of the Scheme null and void. •
- I accept that my dependants may be subjected to a general waiting period as per Scheme rules.
- I accept that I will be liable for the additional contribution for the dependants added on this form.
- Where applicable: Member Savings Account allocations will be pro-rated depending on when joining the option. •
- The Scheme has the sole right to collect negative balances owed to the Scheme by the member, even when member has terminated from the Scheme.

Member Signature



# Benefits of appointing Aon South Africa Healthcare as your intermediary

Across Aon, we are united in our passion to provide you with the insights and support to make Better Decisions around all aspects of your holistic wellbeing, medical scheme, gap cover and primary care insurance. We have a team of professional, fully accredited advisors to assist you with all your medical schemes, Gap cover and Primary care enquiries.

#### Our philosophy is to:



Guide: our members in selecting the medical scheme, Gap cover insurance or Primary care options aligned to their needs.



Educate: our members with ongoing training throughout the year, end of year medical schemes and Gap cover benefits and rate changes.



Protect:

the rights of members by applying the Medical Scheme Act and scheme rules when resolving disputes with the medical schemes on behalf of the members.

#### Catalogue of services and technological platform accessible to our members

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- Microsites: Provides you with access to voice recorded Induction, Yearend launch highlight presentations, brochures, COVID-19 updates, various application forms.
- Aon Resolution Centre: Professional assistance with your Medical scheme, Gap cover or Primary care claim resolution, comparison or benefit explanation.
- Year-end renewal communications: Access to the following:
  - Alert Provides high level summary of benefits and rates changes launched by medical scheme, Gap cover insurance as well as Primary care providers.
  - Member letter Provides comprehensive information in relation to the benefits and rates changes implemented by Medical scheme, Gap cover or Primary care provider.
  - Guidance letter Aon generates guidance letters for members that are under or over insured. The purpose of the guidance letter is to guide a member on selecting an appropriate option aligned to his/her needs.

#### Cost of appointing Aon

# **Client Assistance Programme**

- We are delighted to offer you access to a range of essential services at absolutely no charge. The Aon Client Wellbeing Programme is a telephonic, online, and structured e-mail support program (excluding inperson or video sessions). The following services are available through our third- party service provider, LifeAssist:

- Structured Telephonic Counselling
- Telephonic Trauma Support
- Financial Wellbeing Coaching
- Legal Advisory Services
- Health and Wellness Services (professional advice from a dietician and a biokineticist)

#### **General Updates:**

 Ad-hoc updates pertaining to Medical schemes industry and providers specific updates.

We are pleased to inform you that there is no additional fee charged by Aon when you appoint Aon Healthcare as your Healthcare intermediary. Aon earns monthly commission which is already included in the monthly contribution you pay over to the medical scheme. Monthly commission is part of your total monthly contributions paid to the scheme whether you have appointed Aon as broker or not. This monthly commission is 3% of the contribution to a maximum amount payable (as disclosed on the Brokers Statutory Notice) to brokers in terms of Section 65 of the Medical Schemes Act, 131 of 1998, plus value added tax (VAT). In terms of Primary Care Insurance products, we earn maximum 3%. Gap Cover Insurance products, we earn commission on a sliding scale from 5% up to 20% depending on policy holder's monthly contributions.

For more information, contact Aon South Africa: 0860 100 404 | arc@aon.co.za | www.aon.co.za

## Connect with us

We focus on communication and engagement, across insurance retirement and health, to advise and deliver solutions that create great client impact. We partner with our client and seek solutions for their most important people and HR challenges. We have an established presence on social media to engage with our audiences on all matters related to risk and people.

For more information from Aon Employee Benefits on healthcare, retirement benefits and a wide range of topics feel free to go to www.aon.co.za

http://www.facebook.com/Aonhealthcare Click "Like" on our page (Aon healthcare)

http://twitter.com/Aon\_SouthAfrica Click "follow" on our profile

# Aon Employee Benefits – Healthcare

Aon South Africa Pty Ltd, an Authorised Financial Service Provider, FSP # 20555.

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## Disclaimer:

The Benefits and contributions are subject to approval by the council for medical schemes. Although care is taken to represent the rates and benefits correctly, errors and omissions could occur. In case of any conflict, the rules of the affected medical scheme prevail. Any decisions regarding your medical scheme portfolio should be made in conjunction with your Aon Employee Benefits consultant or manager. While Aon has taken reasonable steps to ensure that the information contained in this report is relevant, accurate and current, no warranties of any kind, whether express or implied, including but not limited to the accuracy, completeness, relevance or fitness for a particular purpose are given and Aon expressly disclaims any liability for any loss or damage that may arise from the use of this report. This report is confidential and intended solely for the use of the individual or entity to whom it is addressed. If you received this report in error, you should not disseminate, distribute or copy this report and you should notify Aon if you are not the intended recipient and destroy the report. The report is copyright of Aon SA (Pty) Ltd. You may not, except with our express written permission, distribute or commercially exploit the report. Aon hereby authorizes you to copy the report for non-commercial use within your organization only.

# POPIA

Protection of Personal Information Act 4 of 2013 (POPIA), Medical Schemes are requesting a signed Broker Appointment letter to make certain information available to Aon South Africa (Pty) Ltd.



# Acknowledgement of appointment

I acknowledge and appoint Aon South Africa (Pty) Ltd as my financial advisor for all matters related to my medical scheme membership.

My ID: \_\_\_\_\_ and membership number: \_\_\_\_\_

Signed at (Town or City): \_\_\_\_\_\_ on yy/mm/dd: \_\_\_\_\_

I have been informed that there is no additional fee charged by Aon for providing you with healthcare intermediary services. Aon earns monthly commission which is already included in the monthly contribution you pay over to the medical scheme. Monthly commission is part of your total monthly contributions paid to the scheme. This monthly commission is 3% of the monthly contribution to a maximum amount payable (as disclosed on the Brokers Statutory Notice) to brokers in terms of Section 65 of the Medical Schemes Act, 131 of 1998, plus Value Added Tax (VAT).

Permission to process my personal information as well as personal information of all dependents included on my membership application form and I consent to Aon South Africa (Pty) Ltd accessing information listed on the table below.

I give consent for the disclosure of information about me.

Membership number: \_\_\_\_\_\_ ID or passport number: \_\_\_\_\_\_

Title: \_\_\_\_\_ Initials: \_\_\_\_\_ Surname: \_\_\_\_\_

First name(s) (as per identity document): \_\_\_\_\_

The following information should be made available to my appointed financial advisor as is necessary:

Personal examples	Benefit examples	Financial examples	Medical examples
<ul> <li>* Name and Surname</li> <li>* Membership number</li> <li>* Date of birth</li> <li>* ID number</li> <li>* Postal Address</li> <li>* Physical address</li> <li>* E-mail Address</li> <li>* Telephone numbers</li> <li>* Cellular Number</li> <li>* Number of dependents</li> </ul>	<ul> <li>* Plan type</li> <li>* Medical Savings Account (MSA)</li> <li>* Balance Medical Scheme benefits</li> <li>* Spent for the year Accumulated</li> <li>* Medical scheme Savings Account</li> <li>* Medical Savings Carry over from previous year</li> <li>* MSA reimbursement, Scheme Rate or cost</li> <li>* Self-payment Gap</li> <li>* Above Threshold Benefit</li> <li>* Waiting period details</li> <li>* Late joiner penalty indicator</li> <li>* Wellness benefits</li> </ul>	* Total Contribution * Contribution breakdown	<ul> <li>* Chronic Indicator/ confirmation (Yes/No)</li> <li>* In Hospital Indicator/ confirmation (Yes/No)</li> <li>* Confirmation of claims paid and from what benefit</li> <li>* Claims transaction history</li> <li>* Procedures done in doctor's rooms paid from Hospital Benefit</li> </ul>

Medical Scheme Acknowledgement of Broker Appointment/AonHealthcare/August 2023

Aon South Africa (Pty) Ltd, an Authorised Financial Services Provider, FSP # 20555



By signing this letter of appointment, I confirm that I have fully read and understood the contents of this document and provide my express consent for Aon South Africa (Pty) Ltd ("Aon") to process my Personal Information including but not limited to special personal information, as well as that of my beneficiaries and where necessary including my minor children (as defined in the Protection of Personal Information Act no 4 of 2013) for the purposes set out herein and which Personal Information may be shared and or disclosed with any party including but not limited to service providers who Aon (in it's reasonable discretion) has an obligation or requirement to share or disclose my Personal Information and that of my beneficiaries and where necessary my minor children in compliance with its obligations in law or contract.

Signed at (Town or City): \_\_\_\_\_\_ on yy/mm/dd: \_\_\_\_\_

Signature: \_\_\_\_\_