

10 October 2024

Valued Member,

Re: Essential Copper Option

This communication is meant to bring you up to speed with the latest developments within our Scheme. Firstly, we want to assure you that *We're here and We're operating. Our Doors remain open and We're paying member claims.*

We thank you for being a loyal member of Sizwe Hosmed.

Our mission is to provide comprehensive healthcare benefits that ensure you and your family receive the best possible care when you need it most. From routine check-ups to critical treatments, we stand by our promise to offer extensive member benefits that align with your health requirements.

2025 Benefit Enhancements

Collapse of Essential Copper Income Bands

At Sizwe Hosmed, every day we're working hard to enhance our products and services, ensuring that you our members receive not just care, but the best care. It is against this background that we have made some benefit enhancements for 2025.

Among the benefit enhancements made for 2025 is the collapse of the income bands of Essential Copper Option effective 1st January 2025.

Impact on Members

The impact on members is that all Essential Copper members will be paying the same monthly premiums effective 1 January 2025.

At Sizwe Hosmed we are more than just a medical scheme – we are your partner in health. We know and understand that because of the income band collapse some of our members on this option may consider other Sizwe Hosmed benefit options.

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Our team is here, ready to answer your questions and guide you through any option change you may wish to make.

For further information please contact 0860 100 871

We are here for you, today and always!

Regards

Nozibele Tshobeni

Principal Officer

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