



Plan choice 2025

For prompt service, please complete the online interchange form on the Member Zone >Membership >Plan/option interchange or email this completed form to membership@medihelp.co.za.

- You should complete this form only if you want to change to another plan with effect from 1 January 2025.
- The cut-off date to inform us of your new plan is 30 November 2024 for civil servants(PERSAL) and 13 December 2024 for other members.
- Late requests will NOT be considered.

1. Your information

Please complete your details in full.

Please note: We communicate with our members exclusively through electronic means.

Initials and surname	Telephone number (W)								
Email address*	Telephone number (H)								
Member number									
ID/passport number									
	Cell phone number*								

\*All contact information is compulsory, as we need it to communicate important information about your membership to you.

Residential address

House/unit number	Complex/building name
Street name	
Suburb	City
Province	Postal code

2. Your plan for 2025

NB: Please select only one plan.

Basic plans	Saving plans	Comprehensive plans	
<input type="checkbox"/> MedVital	<input type="checkbox"/> MedAdd	<input type="checkbox"/> MedPrime	<input type="checkbox"/> MedElite
<input type="checkbox"/> MedVital Elect	<input type="checkbox"/> MedAdd Elect	<input type="checkbox"/> MedPrime Elect	<input type="checkbox"/> MedPlus
	<input type="checkbox"/> MedSaver	<input type="checkbox"/> MedElect	

3. Utilisation of savings account funds

3.1 MedAdd, MedAdd Elect, and MedSaver

Please indicate your preference. If you do not select an option, Medihelp will pay all qualifying medical expenses from your savings account.

- Do you want Medihelp to pay all in-hospital co-payments from your savings account?

Yes	No
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3.2 MedPrime, MedPrime Elect, and MedElite

- 3.2.1 If you choose MedPrime Elect, MedPrime or MedElite, all qualifying day-to-day medical services will first be paid from your savings account. Any savings account funds not used in 2024 will accumulate and will be available for the payment of medical expenses.
- 3.2.2 Should you change from MedAdd Elect, MedAdd or MedSaver to MedPrime Elect, MedPrime, or MedElite, all accumulated savings account funds will be transferred to your cumulative medical savings account on MedPrime Elect, MedPrime, or MedElite. The cumulative savings account funds will be available annually from January.
- 3.2.3 Should you have accumulated savings account funds available in the future, please indicate your choice. If you do not select an option, Medihelp will pay all qualifying medical expenses from your cumulative savings account:

<input type="checkbox"/> Pay all qualifying day-to-day and hospital-related medical expenses from my cumulative savings account.	<input type="checkbox"/>
<input type="checkbox"/> Pay only select qualifying day-to-day medical expenses from my cumulative savings account (excluding certain in-hospital expenses such as co-payments).	<input type="checkbox"/>

4. Declaration if you apply for enrolment on MedVital Elect, MedAdd Elect, MedPrime Elect, or MedElect

I confirm that I am aware of the following:

1. **Co-payments:** I will be liable for co-payments if I do not use Medihelp's network facilities, designated service providers (DSPs), and formulary medicine.

- 2. **Chronic medicine:** I must register my prescribed minimum benefit (PMB) conditions with Medihelp and my PMB chronic medicine must be pre-authorised by Medihelp. Medihelp uses a DSP for PMB chronic medicine and a formulary (medicine list) applies. If I do not get my PMB chronic medicine from the DSP or if I deviate from the formulary for my plan, I will be responsible for a co-payment\* on my PMB chronic medicine.
- 3. **Network doctors:** To avoid co-payments on PMB treatments, any specialists consulted must form part of Medihelp's DSP specialist network.
- 4. **Network facilities:** I must use Medihelp's network facilities for all planned hospital admissions. If there is no network facility available near my place of residence, I will have to travel to the nearest network facility for medical services. If I use a non-network facility instead, I will be liable for a co-payment\*, unless the treatment required is for a medical emergency\* that warrants the involuntary use of a non-network facility. I further note that in a medical emergency, authorisation for admission to the network facility should be obtained on the first workday after the admission if I am unable to get the authorisation on the day of admission.

\* Please refer to the Member guide 2025 for all applicable co-payments and the definition of a medical emergency. Visit the Medihelp website at [www.medihelp.co.za](http://www.medihelp.co.za), click on Plans, then Compare plans, and download the 2025 plan comparison.

Signature of member

Date

20yy-mm-dd