



11 October 2024

Dear Valued Member,

Subject: Merger of Plus Option and Titanium to Create Titanium Executive

We are pleased to inform you about an important update regarding your medical scheme option. As part of our ongoing efforts to enhance the value and benefits we provide to our members, we have decided to merge the Plus option and Titanium option to create a new, comprehensive option called Titanium Executive.

Effective from 1 January 2025, all members currently on the Plus option will be automatically transitioned to the Titanium Executive option. This new option is designed to offer you enhanced benefits and greater value, ensuring that your healthcare needs are met with the highest standards of service and coverage.

We understand that you may have questions or wish to explore other options. Therefore, we are providing a window for you to make any changes to your option until 11 December 2024. Should you wish to review your options or require any assistance, please do not hesitate to contact our Call Centre at **0860 11 77 99**.

We appreciate your continued trust in SizweHosmed Medical Scheme and are confident that the Titanium Executive option will provide you with superior healthcare benefits. Thank you for your understanding and cooperation during this transition.

Yours sincerely,

Nozibele Tshobeni

Executive Principal Officer

Sizwe Hosmed Medical Scheme

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