

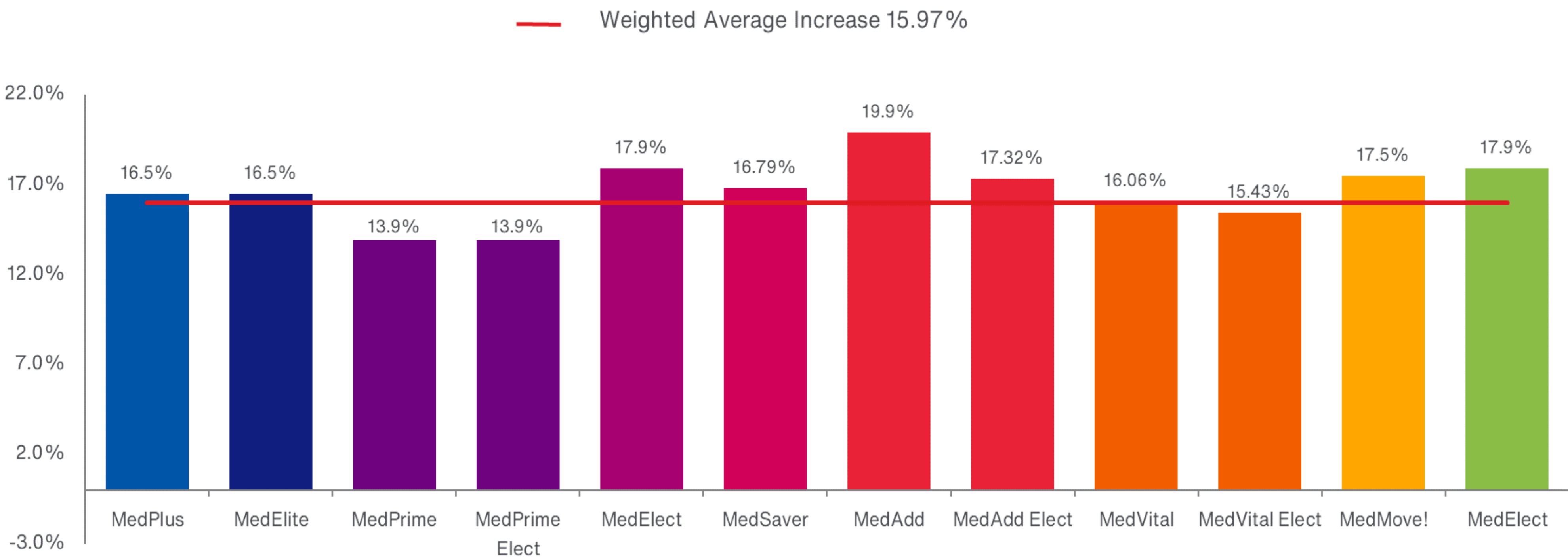
AON

Medihelp Medical Scheme

Alert



2024 Contribution Changes



2024 Benefits Changes

Key Benefits:

- Medihelp's product range, savings levels and benefit structures will remain unchanged for 2024.
- The existing full basket of added insured benefits, will remain unchanged for 2024.
- The Care Extender Benefit is activated after undergoing health screening or test.
- Treatment of major depression instead of hospitalisation in 2024.
- CoCare Centres of Excellence available in 2024, which will offer care baskets for specific procedures, as alternative to reduce out-of-pocket expenses.
- Disease Management programme to assist members living with high cholesterol, diabetes and high blood pressure and will be integrated with the Member Zone.
- DNA analysis or pharmacogenomics introduced to assist high-risk patients in managing their medication.
- Medihelp's networks remain unchanged for 2024.

2024 Benefits Changes

Benefit Enhancements:

- Facet joint injection, functional nasal surgery, umbilical hernia repair, varicose vein surgery, incisional and hiatus hernia repair, PMB cover with no co-payment on MedVital in 2024.
- Spinal surgery subject to back and neck treatment programme being followed provided by DBC countrywide or alternative treatment needs to be followed. Surgery needs to be clinically justified and authorised in order for members to avoid a co-payment in 2024.

Benefit limit increases:

- Benefit limits will increase by 5% on average on all options.

More detailed information will be shared in the member letter. Should you require urgent assistance, please contact Aon Resolution Centre (0860 100 404) or email on arc@aon.co.za

Contact Aon

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